

2b Broadband Phone Porting Notification

Number Porting Information			
Surname	Given Name	(Registered name for 2b Service)	Email Address
Existing 2b Phone Number		Original Phone Number Port-In to 2b	
Original Telephone Network Operator (Please ✓ one of the following)			
<input type="checkbox"/> Hong Kong Broadband Network Limited(HKBN)			
<input type="checkbox"/> HKC Network Limited (HKC)			
<input type="checkbox"/> Hutchison Global Communications Limited (HGC)			
<input type="checkbox"/> New World Telecommunications Limited (NWT)			
<input type="checkbox"/> PCCW-HKT Telephone Limited (PCCW-HKT)			
<input type="checkbox"/> SmarTone Services Limited (SSL)			
<input type="checkbox"/> Wharf T&T Limited (WT&T)			
<input type="checkbox"/> ComNet Telecom (HK) Limited (ComNet)			
<input type="checkbox"/> CSL Limited (CSL)			
<input type="checkbox"/> Verizon Hong Kong Limited (VZ)			

Please fill in this "Porting Notification" and fill in the "Notification of Service Disconnection" for your Original Telephone Network Operator as attached in the next page, then fax both of them to 128 1339. We will process your request upon receiving your information.

Should you have any query, please call our Customer Service Hotline at 128 1331.

Declaration

In submitting this form, I agree the following:

1. Personal data collected and held by HKBN may be used by it for: (a) processing of above application; (b) conducting identity verification and/or credit checks at the time of above application; (c) processing of payment instructions or collection of amounts outstanding from me in relation to above application; (d) marketing of HKBN services; (e) designing services for me; (f) conducting market research or customers' surveys; (g) provisioning of customer services; (h) handling complaints and account enquiries; (i) compliance with applicable laws, rules and regulations; and (j) any other purposes directly related to the purpose for which the personal data were originally collected.
2. Personal data collected and held by HKBN will be kept confidential, but where disclosure is necessary for HKBN to comply with statutory obligations or requirements, or for it to provide the services to me or to carry out the original purpose, or a directly related purpose, for which the personal data were collected, those data may be provided to (whether within or outside Hong Kong): (a) the Telecommunications Authority or other governmental or statutory authorities, institutions or organizations; (b) HKBN's associated companies, contractors, agents or other telecommunications service operators who are involved in the sale, administration or provision of HKBN services; and (c) banks, financial institutions, credit card issuing companies or debt collection agencies.
3. I will send a written request to HKBN Personal Data Officer, P.O. Box No. 73910, Kowloon Central Post Office, if I wish to access or correct my personal data held by HKBN or do not wish to receive marketing material or information from HKBN.

Customer Signature _____

Date _____

Notification of Service Disconnection from Customer of # _____

Note 1

PART A: (To be completed by # Customer)		
Customer Name (as registered with #) : (Family Name then followed by Given Name if applicable)	ID/BR/Passport No. : (Delete as appropriate)	
User Name: (if different from above)	ID/BR/Passport No.: (Delete as appropriate)	
Customer Account Number(s) (optional):		
Number(s) and/or services (features) requested for termination: (all telephone / Private Circuit / Dataline numbers and/or services (features) involved have to be specified and please attach sheets in case of insufficient space) []*** Duplex ringing number(s) to be terminated (if any) Duplex ringing number(s) (optional) :		
Equipment supplied by #** : [] Nil [] continue to rent from # [] return to #		
Autopay Information (optional) Bank Name: Bank Account No.: Signature:		
Installation address: Flat/Room/Unit : _____, Floor : _____, Block : _____, Building : _____, Estate : _____, Street No. : _____, Street Name : _____, District : _____, Lot No. : _____, HK/KL/NT (Delete as appropriate)		
New Correspondence address (required only if different from above):		
Customer contact person:	Tel. No.:	Fax No. (optional):
The Customer authorises # to terminate the number(s) and/or services (features) identified above (each a "Service") and acknowledges and agrees that # excludes all liability to the Customer and any third party which may arise out of or in connection with termination of the Services whether in contract, tort, or otherwise and including direct loss and indirect loss (including loss of profit, goodwill or business opportunity or any other consequential loss or any cost relating to any interruption of the Customer's or any other party's business) incurred by the Customer or any third party.		
Termination of the associated duplex ringing number(s) <input type="checkbox"/> The Customer authorises # to terminate the number(s) and the associated duplex ringing number(s) (the termination of which is requested above) and/or services (features) identified above (each a "Service") and acknowledges and agrees that # excludes all liability to the Customer and any third party which may arise out of or in connection with termination of the Services whether in contract, tort, or otherwise and including direct loss and indirect loss (including loss of profit, goodwill or business opportunity or any other consequential loss or any cost relating to any interruption of the Customer's or any other party's business) incurred by the Customer or any third party.		
PART B: (To be completed by # Customer if Operator Number Portability is required)		
Number(s) requested for Operator Number Portability: (all telephone numbers involved and requested services have to be specified and please attach sheets in case of insufficient space)		
1. The Customer applies to disconnect the service(s) currently provided by # under the number(s) identified above for porting and to port the same number(s) to _____ (Name of the Recipient Network Operator) subject to the technical procedures agreed among the relevant network operators ("number porting arrangement").		
2. The Customer agrees that # will not be liable to the Customer or to any other party in contract, tort, or otherwise for any loss or damage suffered or incurred by the Customer or any other party howsoever arising from or in relation to the number porting arrangement.		
SIGNATURE FOR PART A AND PART B		
Authorised Signature & Date : _____ Company Chop of the Customer : _____ Name: _____		
PART C: (To be completed by the Requesting Operator for Local Access Link / Blockwiring*)		For # use only
Date:	The Requesting Operator :	
LAL / BW* Order No :	The Requesting Operator requests # to provide Local Access Link (LAL) / Blockwiring(BW)* on and subject to the terms of the Local Access Link / Blockwiring* Agreement with #.	

* Delete as appropriate appropriate

** For continuing to rent # Phones, #'s special terms and conditions may apply.

*** Tick box if

Please refer to # for issues relating to "PERSONAL DATA PRIVACY"

Note 1 : PCCW-HKT HGC HKC VZ
WT&T NWT SSL
HKBN ComNet CSL

In case of inconsistency between the English and the Chinese versions of this form, the English version shall prevail.